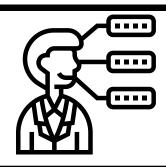
ASK QUESTIONS TO BUILD A QUALITY CULTURE

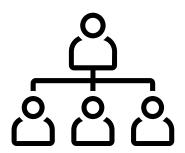
You can buy a copy of the 52 questions book here: www.rebeccabradshaw.com.au



Can we describe quality?

Do we have knowledge of standads we need to meet?

Who is responsible for quality?

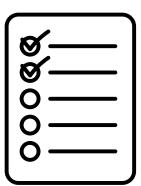


Is it easy to raise improvements?

How often do we deliver training about quality?



Does each team have a quality plan?





Do managers know their external and customer requirements?

Do we prioritise internal audit?

